

Statement from Cerebral Palsy Alliance:

Yolande

Yolande has been a valued and cared for member of the CPA family since March 2018. CPA assumed responsibility for the delivery of services to the residents of the group home which was previously managed by NSW State Government (FACS). The property remains owned by the NSW State Government.

Given the protections regarding health information and personal information under the HRIP Act and Privacy Act, CPA cannot comment on any specific aspect of Yolande's care. We are very proud of the high level of care delivered by our staff who are dedicated to ensuring Yolande's health and wellbeing. We are happy to provide information of a more general nature about the types of care CPA provides to clients with disability.

We've found there is often a misapprehension about 'one-on-one' care. This type of high-needs care does not mean having a carer watching one individual exclusively, 24 hours a day. It does mean that an individual will have sole attention from a carer for a defined period of time each day, as set out in the client's care plan. Everyone in our care has a different 'one-on-one care' requirement depending on their needs.

Under Federal law, CPA is unable to comment on an individual's disability service funding arrangements.

Madeleine Duffy

CPA extends our sincere condolences to the family and friends of Madeleine Duffy, who sadly passed away in 2014.

Madeleine was a much-loved member of the house and continues to be remembered.

CPA co-operated fully with the Coronial Inquest in 2015 into Miss Duffy's death.

We accepted the findings of the Coroner and took them very seriously. We improved our processes around communication and training. As the Coroner noted in the Final Report:

I commend CPA for taking steps to formalise their new handover policy and training their staff in relation to this.

CPA continually reviews its policies to ensure we are providing the appropriate level of care to all our clients.